**Shared Learning Brief**

A more robust mechanism is adopted for receiving MHRA (Medical and Healthcare Products Regulatory Agency) to a range of organisations including the CQC, CCG’s, NHS England and NHS Trusts.

How organisations ensure that historic MHRA alerts remain current within clinical areas.

Seek assurance that equipment providers receive alerts and in conjunction with care providers ensure that responsibility is picked up

A review of how MHRA alerts are communicated to GPs Within the clinical notes there is mention of a ‘special bed’ and that Adult A smokes a few cigarettes, but no recognition that these two factors together created a high level of risk to Adult A.

A clear process of how staff are repeatedly reminded of ‘crucial’ alerts in order to trigger a change in process or pathway within the service.

How MHRA alerts are evaluated and managed. A better process to evaluate a MHRA and how this is communicated to relevant services.

Change in clinical practice or process as a result of MHRA alert that would result in evaluating the alert when ordering equipment.



The current equipment provider has now placed an alert on the electronic request system. This means that early on in the referral process the question ‘does the patient smoke’ flash up onto the system. This means that the referral cannot proceed without answering this question.